

TUFTS MEDICAL CENTER

2017 Hospital Profile

Boston, MA

Academic Medical Center

Metro Boston

Tufts Medical Center is a large, non-profit academic medical center (AMC) located in the Metro Boston region. Tufts Medical Center provides medical teaching programs to Tufts University School of Medicine and includes the Floating Hospital for Children, which is located within the Tufts Medical Center complex. Tufts Medical Center is one of nine organ transplant centers in Massachusetts and is a member of Wellforce. Outpatient revenue increased by 53.6% between FY13 and FY17, compared with the cohort median increase of 28.3%. Tufts Medical Center reported a loss in FY15 but reported profits in all other years.

At a Glance

Overview / Size

Hospital System Affiliation:	Wellforce
Change in Ownership (FY13-17):	Wellforce - 2014
Total Staffed Beds:	280, among the larger acute hospitals
% Occupancy:	97.4%, highest in cohort avg. (86%)
Special Public Funding:	ICB°
Trauma Center Designation:	Adult: Level 1, Pedi: Level 1
Case Mix Index:	1.77, > cohort avg. (1.50); > statewide (1.12)

Financial

Inpatient NPSR per CMAD:	\$12,841
Change FY16-FY17:	1.0%
Inpatient:Outpatient Revenue in FY17:	46%:54%
Outpatient Revenue in FY17:	\$304,708,805
Change FY16-FY17:	10.9%
Total Revenue in FY17:	\$785,374,000
Total Surplus (Loss) in FY17:	\$12,282,000

Payer Mix

Public Payer Mix:	61.9% (Non-HPP* Hospital)
CY16 Commercial Statewide Relative Price:	1.05
Top 3 Commercial Payers:	Blue Cross Blue Shield of Massachusetts Tufts Associated HMO, Inc. Harvard Pilgrim Health Care

Utilization

Inpatient Discharges in FY17:	18,243
Change FY16-FY17:	1.6%
Emergency Department Visits in FY17:	45,952
Change FY16-FY17:	0.0%
Outpatient Visits in FY17:	441,342
Change FY16-FY17:	2.6%

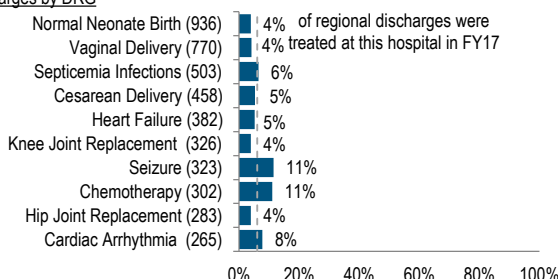
Quality

Readmission Rate in FY16:	17.0%
Change FY12-FY16 (percentage points):	-0.5
Early Elective Deliveries Rate:	8.3%

Services

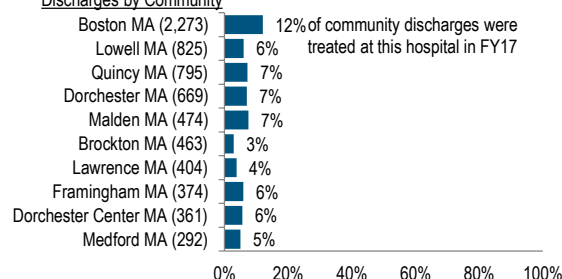
What were the most common inpatient cases (DRGs) treated at the hospital in FY17? What proportion of the region's cases did this hospital treat for each service?

Discharges by DRG



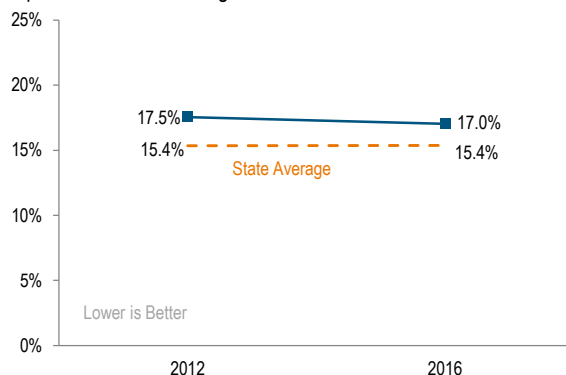
Where did most of the hospital's inpatients reside? What proportion of each community's total discharges was attributed to this hospital?

Discharges by Community

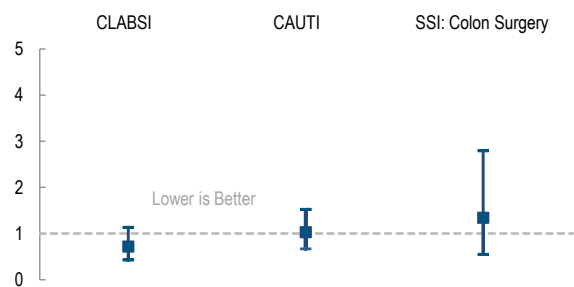


Quality

What proportion of adult patient discharges from this hospital resulted in a readmission at any hospital within 30 days, and how does this compare to the state average?



How many central line-associated blood stream infections (CLABSI), catheter-associated urinary tract infections (CAUTI), and surgical site infections (SSI) after colon surgery did patients get at this hospital compared to what was expected based on the hospital's characteristics and case mix?



For descriptions of the metrics, please see the technical appendix.

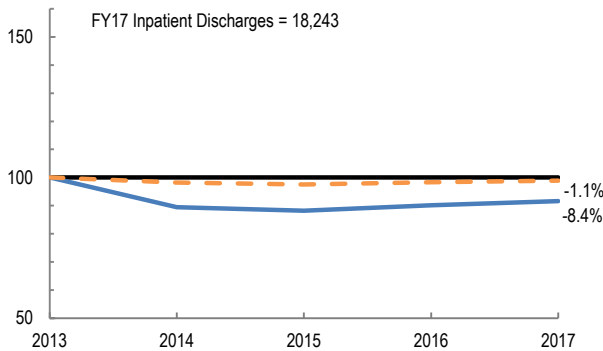
2017 HOSPITAL PROFILE: TUFTS MEDICAL CENTER

Cohort: Academic Medical Center

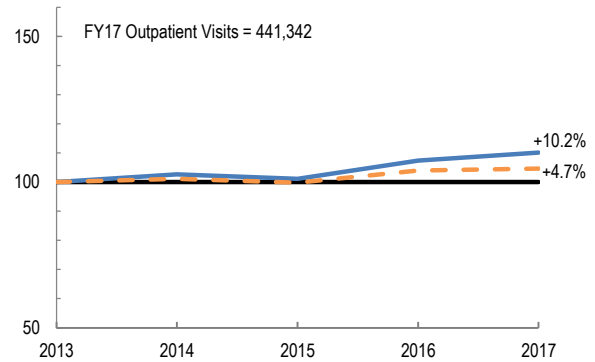
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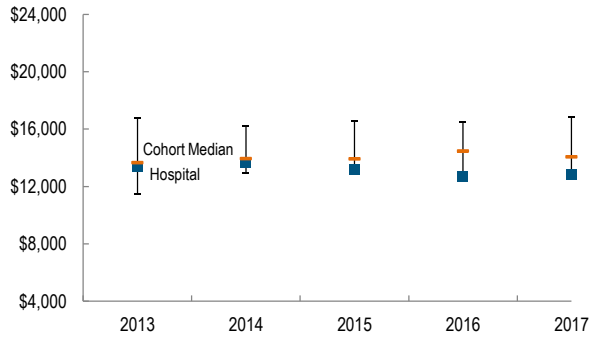
How has the volume of the hospital's inpatient discharges changed compared to FY13, and how does this compare to the hospital's peer cohort median? (FY13=100)



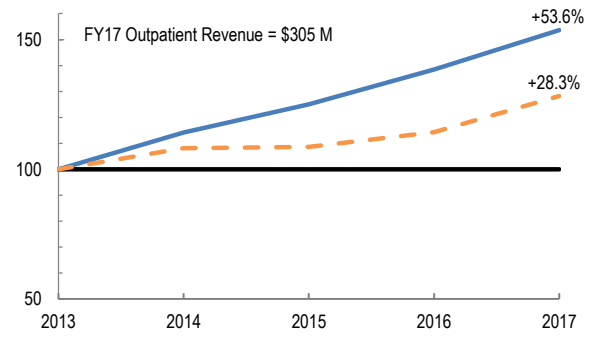
How has the volume of the hospital's outpatient visits changed compared to FY13, and how does this compare to the hospital's peer cohort median? (FY13=100)



What was the hospital's net inpatient service revenue per case mix adjusted discharge between FY13 and FY17, and how does this compare to the hospital's peer cohort median?



How has the hospital's total outpatient revenue changed compared to FY13, and how does this compare to the hospital's peer cohort median? (FY13=100)

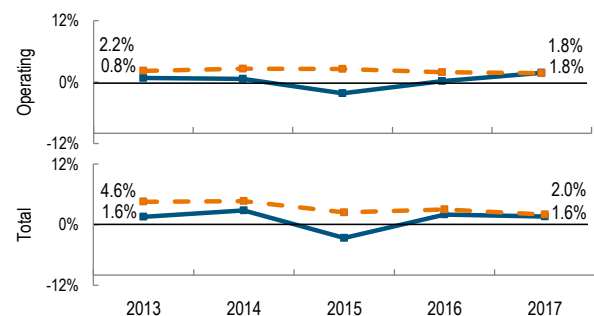


How have the hospital's total revenue and costs changed between FY13 and FY17?

Revenue, Cost, & Profit/Loss (in millions)

FY	2013	2014	2015	2016	2017
Operating Revenue	\$ 655.9	\$ 685.1	\$ 689.3	\$ 740.3	\$ 787.2
Non-Operating Revenue	\$ 4.9	\$ 15.2	\$ (3.2)	\$ 13.1	\$ (1.9)
Total Revenue	\$ 660.7	\$ 700.3	\$ 686.1	\$ 753.4	\$ 785.4
Total Costs	\$ 650.5	\$ 680.6	\$ 704.3	\$ 738.6	\$ 773.1
Total Profit (Loss)	\$ 10.2	\$ 19.7	\$ (18.2)	\$ 14.8	\$ 12.3

What were the hospital's total margin and operating margins between FY13 and FY17, and how do these compare to the hospital's peer cohort medians?



For descriptions of the metrics, please see the technical appendix.

* High Public Payer Hospitals (HPP) receive a minimum of 63% of gross patient service revenue from public payers.

° For more information on Infrastructure and Capacity Building (ICB) special funding, please contact the Massachusetts Executive Office of Health and Human Services (EOHHS).